



October 15, 2008

## **Alpine Access expands into the state of Oklahoma, Hires more people.**

By Jyothi Shanbhag, TMCnet Contributing Editor

Alpine Access, the premier provider of contact center solutions, announced that the company is expanding into the state of Oklahoma.

Its continued geographic expansion has created more job opportunity for home-based professionals.

According to the company more number of home-based customer care professionals will be hired from Tulsa, Oklahoma City and respective surrounding areas in order to meet increasing demand from new and existing customers.

The company assures to match each employee to the right client program. Recruiting from a large and diverse pool of applicants from across the United States also ensures that its customer care representatives are more mature, better qualified and work history that includes previous customer service related responsibilities and also have good online computer skills.

Company says such recruiting results in higher average order size, greater revenue per call and increased customer satisfaction for customers like Office Depot, J.Crew and the Internal Revenue Service.

Christopher M. Carrington, CEO of Alpine Access said in a statement, " We are excited that so many companies are recognizing the quality and value that Alpine Access' home-based contact center model provides and are pleased to expand our hiring efforts into even more states."

He added, "With reports of its strong economic health despite a declining national economy, Oklahoma and its residents are perfectly matched to meet the needs of our clients. We eagerly anticipate increasing our candidate pool with Oklahoma applicants."

Alpine Access claims to have employed more than 7,500 distributed home-based agents and has been included on fastest-growing company lists such as the Inc. 500, Deloitte (News - Alert) & Touche Fast 500 and the Denver Business Journal in each of the past several years.